



Other Information

Access

We endeavour to see all patients and our practice has been designed so patients with disabilities can access care. If you do have any disability that you think we need to know about please give us a call before your appointment and we will do our best to put suitable arrangements in place to accommodate your needs

Policy Against Violence and Aggression

We operate a policy of zero-tolerance. Patients who are violent or abusive to practice personnel, to other patients or anyone else on the practice premises will be refused treatment and reported to the appropriate authorities and in certain cases if found appropriate the police.



We have two excellent Denplan payment plans that allow you to budget for your private dental care. Please ask one our team for details.



Dr Gemmell is a dentist with a special interest in orthodontics. We are fortunate to be able to offer invisible braces to adults and NHS childrens orthodontics. Please ask your dentist for referral.

Payment Methods

We accept the following methods of payment at the practice: Cash, cheque and all major credit and debit cards

Public Transport

We are accessible by public transport. The nearest bus stop being in the centre of Woodhall Spa outside the Woodhall Hotel 10 minutes walk away.

Foundation Training

We are very pleased to have reached the high standards set by Trent Deanery to be a training practice for young dentists. Dr AW Gemmell is our dental trainer

BDA Good Practice

We are very proud to have reached the high standards set by the British Dental Association and are currently members of the Good Practice Scheme.

Opening Hours

We are open during the following times:

Mon, Tues, Weds and Fri 8.30am –5pm

Thurs 8.30am–6pm

The surgery closes between 1pm and 2pm for lunch.

8.30-9am (private and orthodontics appts only)

5-6pm Thurs (private only)

How to find us:



Broadway Dental Surgery

The Broadway
Woodhall Spa
Lincs
LN10 6SQ

Tel: 01526 352929
www.woodhallspadentist.co.uk
Email: info@woodhallspadentist.co.uk
Fax 01526 354105



Broadway

DENTAL SURGERY

Practice Leaflet



BDA Good Practice
Member



Tel: 01526 352929
Fax: 01526 354105
www.woodhallspadentist.co.uk
info@woodhallspadentist.co.uk

Welcome

Thank you for choosing Broadway Dental Surgery as your dental practice.

Our Treatment and Services

We provide private and N.H.S treatment including orthodontics, hygiene and teeth whitening.

Choice of Dentist

You can express a preference about which dentist you will see. We will make all reasonable efforts to ensure that the request is met, but this may not always be possible. If you wish to state a preference, please say who you would like to be seen by when booking your appointment

Appointments

We always try to arrange appointments at a time convenient to patients. If you find you have made an appointment that you subsequently cannot keep please cancel with at least 24 hours notice so we may give the appointment to someone who may need to see us at short notice. A discretionary fee for private appointments may be charged if you fail or cancel your appointment on the day.

SMS Text Service

We offer a patient text reminding service. If you wish to opt out of this please circle NO on your Medical History Sheet or inform a receptionist.

Dental Emergency

All dentists have emergency slots within their daily schedules. These slots are opened up at 9am everyday and allocated on a first come, first served basis.

Out of Hours Dental Emergency

Should you have a dental emergency outside of the practice opening hours, please call the practice number and follow the instructions left on the answering machine .

Meet the Team

Dentists

Mr. A.W Gemmell BDS (Lon) 1993 (Practice Owner)

Miss . H Coates BChD (Leeds) 2008

Miss. L Kendall BMedSc BDS (B'ham) 2008

Miss Victoria Andrews BDS (N'castle)2009

Miss V Marshall BDS 2015

Miss I Proctor BDS 2016

Our dentists are backed up by our committed support team, who are...

Hygienist:

Ms Treena Collins Dip Dent Hyg

Mon and Tues 9am-5 pm

Practice Manager:

Mrs V. Gemmell

Wednesday and Friday 9.15-4.30pm ,Thursday 9.15-1pm

Our team of dental nurses:

Steph, Dianne, Vikki, Claire and Lucy



Policies and Procedures

Our reception team: Max, Cath and Ann



Complaints Procedure

We aim to make your experience at the practice as pleasurable as possible. However, should you have any complaints, please contact Mrs V Gemmell, our Practice manager who will be able to deal with your complaint and talk you through our procedure. Our complaints policy is available from our website.

Patient Confidentiality

We take patient confidentiality extremely seriously at The Broadway Dental Practice and all personal information is treated in the strictest confidence. Only members of staff have access to patient information and we have a strict confidentiality policy. To see a copy of this policy, please ask at reception or refer to our website.