



## **Lateness Policy**

We urge our patients to attend for their appointment at the specified time. This will increase efficiency and reduce waiting times for others.

If you realise that you are going to be late we would be grateful if you could phone ahead to inform us.

In the event of your arrival being greater than half way through your appointment time ( more than 10 minutes late for a 20 minute appointment) the decision on whether you are seen is at the discretion of the treating dentist.